

Servers
Part-time Casual Hourly Position

Since opening in 1993, RBC Place London, formerly London Convention Centre, has built a reputation for delivering exceptional service and creating memorable experiences. Our goal is to exceed expectations with every event, and the loyal guests who return time and again are a testament to that success. With 70,000 square feet of versatile event space, we offer a modern, welcoming venue that leaves a lasting impression.

Wanting to join our exceptional hospitality team? We are currently seeking enthusiastic and motivated **part-time casual servers** to join our Event Servies department.

## **Position Overview**

As a Server at RBC Place London (located downtown London, 300 York Street), you will play a vital role in supporting our mission to deliver exceptional guest experiences. This position is centered on providing outstanding food and beverage service while ensuring guests feel valued at every interaction. With a focus on effective communication and seamless execution, you will consistently exceed expectations and uphold our service standards.

### Key Responsibilities

- Set up and service food and beverages for events, ensuring quality and consistency.
- Engage with guests to enhance their event experience and create memorable moments.
- Follow RBC Place London's systems and procedures to ensure smooth operations and client satisfaction.

## Job Skills and Requirements

The ideal candidate will possess:

- A positive attitude with excellent organizational, interpersonal, and communication skills.
- The ability to obtain Smart Serve Ontario Certification (new certifications are eligible for reimbursement after 6 months of service).
- Flexibility with working hours, including evenings and weekends.
- Physical capability to perform tasks such as lifting, carrying, and moving supplies/equipment

# **Total Compensation**

Hourly Start Rate: \$18.66

#### After 400 Hours Worked: \$20.26

<u>Benefits:</u> Employee Assistance Program, Parking, Voluntary enrolment in the Ontario Municipal Employee Retirement System (OMERS) pension plan

## How to apply

Interested candidates are invited to submit their resumes via email to <u>careers@rbcplacelondon.com</u> by Monday, March 3<sup>rd</sup>, 2025.

We appreciate the interest of all applicants; however, only those selected for an interview will be contacted.

Please note: As an inclusive employer, we are committed to providing a fully accessible recruitment process. Please let us know if you require any accommodation.

For more information on RBC Place London, visit our website at <u>www.rbcplacelondon.com</u> or follow us on social media!

